

## Care and maintenance

### What to do when?

#### Post installation cleaning

Remove rough dirt with a soft brush, sawdust and dirt with a broom and dustpan.

Any glue residue should be removed with a special laminate glue solvent, rub down the area, once treated, with a white, non scratching pad.

Wipe over the flooring with a clean and dry cloth twice. Then, wipe down with a wrung out damp cloth impregnated with a cleaning solution dedicated to laminate flooring basic cleaning.

Any residue (cleaner and loose glue) must be removed with a dry absorbent fabric cloth.

#### Routine cleaning

Dry cleaning methods are preferable



Vacuuming



Dry mopping

#### Periodical cleaning



Every 2 weeks damp mop your flooring. Do not saturate the floor with water. The cloth should be clean. Dip it in water and wring it extremely well. It should not be dripping! Spray a cleaning solution adapted to laminate flooring onto the mop. Rinse the mop as often as needed to keep it clean. Dry the floor using the dry-mopping method to avoid any film to dry over the flooring

#### Tips!

- *Place doormats and foot brushes at all outside doorway entrances.*
- *Felt protectors should be affixed under furniture legs. Movable furniture should be fitted with soft rubber rollers.*

## Good to know:

The best dry-mopping method: take a dry clean mop designed for the maintenance of laminate flooring. Wipe the mop across the flooring lengthways along the planks, do not pick the mop up! Mop the flooring using long back and forth motion or in overlapping crisscross movements.

Clean the mop as soon as it is soiled.



- *Do not slide heavy furniture on the flooring: lift it up.*
- *Never use abrasives, scouring powder or steel wool.*
- *Wipe off any spill promptly with a clean and dry absorbent cloth.*
- *Never wet-clean your floor or use a steam-cleaner. Never flood the floor!*
- *Do not use any type of polish (ie polymer cleaner) or wax/wax-based products, soap or detergent-based cleaners.*
- *When using cleaning solutions designed for the maintenance of laminate flooring follow strictly the cleaner's manufacturer's instructions*

#### Stains!

Remove stains, spots, etc. as they occur. Rub the stain with a clean and dry mop impregnated with a dedicated cleaning agent. Never spray any cleaning agent directly on the floor. When using a solvent or concentrated cleaning solution; read the safety notice carefully!



Rubber, plastic, heel marks	Rubb the mark with a dry cloth. Use acetone if needed. When dry brush it off with a white nylon pad.
Urine, blood	Wipe the stain with a slightly damp cloth. If dry rub it down with a dry nylon pad.
Nail varnish, shoe polish, paint, ink, felt pen, lipstick, tar	Remove with a cloth soaked in acetone, nail varnish solvent, paint thinner or vinegar essence.
Fruit, milk, beer	Remove with an absorbent dry cloth. If dry wipe down with a dedicated cleaning solution then wipe dry.
Candle wax, chewing gum	Once hardened they could be removed with a blunt plastic scraper.

## Cleaning in commercial areas!

*Due to the greater utilisation of the flooring in commercial areas, specific measures are to be taken to minimise both contact and utilisation-related soiling:*

- *Install at all outside entrances dirt-catching areas such as rubber mats or combined brush anti-slip strips (rubber & special textile floor covering made of polyamide filaments in polypropylene carriers) or gratings and doormats.*
- *On top of the outside dirt-catching areas, place dirt mats of at least 1,50m long at the entrances inside the room.*
- *Both outside & inside dirt catching areas should be cleaned regularly.*

## Good to know:

Once stains have been removed, always damp mop the clean area to remove any residue of products and solvent.







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