

Warranties

STRUCTURAL LIMITED LIFETIME WARRANTY

TARKETT warrants its TARKETT Laminate Flooring to be delamination-free throughout the life of the product.

LIMITED WARRANTY (WEAR, STAINING AND FADING)

Occasions and Urban Luxury: Limited Lifetime Warranty

Reflections and Tropical: 25-year Limited Warranty

Solutions and Scenic Plus: 20-Year Limited Warranty

Scenic: 15-year Limited Warranty

TARKETT warrants to the original purchaser, that the surface wear layer on its products will not wear through, stain or fade from sunlight or artificial light for a period from the date of purchase when used under normal residential traffic conditions. If the product wears through*, fades or stains, TARKETT will repair or replace, at its option, the affected flooring material. This warranty includes the repair or replacement of defective material only and reasonable labor charge. Should the original floor design be discontinued, TARKETT will replace the defective material with one of equal value. This warranty is exclusive and in lieu of all other warranties, express or implied, and all other remedies, guarantees, or liabilities arising by law or otherwise.

* The surface wear must be evident, measuring at least 2 square inches (13 cm²) and not be the result of any items listed in the Exclusion section. Loss of gloss is not surface wear.

5-YEAR LIGHT COMMERCIAL WARRANTY

TARKETT Laminate Flooring is intended for interior use, in light commercial applications, for surfaces that are not subject to heavy traffic. This product is not designed for places where water can accumulate on the floor, such as commercial kitchens and washrooms.

SUGGESTED APPLICATIONS

Administrative offices - Art Galleries - Daycare Centers Churches - Dance studios - Specialized Boutiques Waiting rooms in Doctor or Dentist offices.

COMMERCIAL/RESIDENTIAL WARRANTY EXCLUSIONS

The owner must inspect for color, finish and quality before installation. TARKETT cannot be held responsible for costs incurred when a floor with visible defects has been installed. The warranty does not cover wear or damage caused by improper installation, negligence, water, erosion, abrasion, extreme heat or temperature conditions, cleaning, care or maintenance in a manner contrary to the instructions as provided by TARKETT, physical abuse or misuse of the product, physical damages, accidents causing indentation, scratching, impact or cutting, freight damage, alteration, or any wear or damage caused by acts of God. The warranty does not apply if the product is installed in areas where condensation may occur repeatedly. Under no circumstances can TARKETT be held responsible for damages, loss of time, inconvenience, expenses or costs caused by or resulting directly or indirectly from a problem about which a claim has been or may be made hereunder. TARKETT offers no other warranty, express or implied than the one described herein, including any warranty of merchantability or suitability of the Product for a particular purpose. Because certain provinces or states do not allow exclusions or limitations of indirect damages, the above limitations or exclusions may not apply to you. This warranty provides you with specific legal rights, and you may also have other rights which may vary according to state or province.

MOISTURE WARRANTY

Your TARKETT laminate floor will resist moisture damage (including gaps in flooring) caused by damp mopping and everyday spills, so long as moisture is removed promptly and flooring is installed correctly. This moisture warranty does not apply to the following: water damage caused by water that has been sitting on the floor for more than 30 minutes, damage caused by flooding, leaking pipes, appliance leaks, household mechanical failures, pet urine, damage from excessive moisture in moisture below the flooring surface.

FOR WARRANTY SERVICE

To make a claim, contact your TARKETT dealer no later than 30 days following the date of discovery of the defect. Proof of purchase, such as bill of sale, is mandatory when requesting warranty service.

- TARKETT reserves the right to designate a representative to inspect the floor and remove samples for analysis.
- No unauthorized person, fabricator, installer, agent or employee of TARKETT or any representative is entitled to assume any liability on behalf of TARKETT relating to the sale of this product or has the authority to increase or alter the obligations or limitations of this warranty.